

MACY'S LOGISTICS & OPERATIONS  
CENTRAL RETURN CENTER

Return Authorization Requests for damage/defective merchandise will be delivered to your email address from [CRC\\_LA@MACYS.COM](mailto:CRC_LA@MACYS.COM) on the same date of every month for all CRC facilities. Please insure that the the CRC has the most updated email address on file for the person(s) authorized to issue RA's on behalf of your organization

To contact one of the Vendor Returns Expeditors:

Women's Ready-to-Wear	323-227-3026
Mens, Childrens, Infants, Hosiery	323-227-3163
Jewelry, Homestore, Handbags, Accessories	323-227-2640