

| | <u>MACYS/MACY'S BACKSTAGE</u> | <u>BLOOMINGDALES/BLOOMINGDALE'S OUTLET</u> | <u>MACYS MERCHANDISE GROUP</u> |
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| <u>MERCHANDISE INVOICES</u> | Macy's requires that all invoices be EDI transmitted (exception for some Macy's Backstage invoices). All invoices not submitted via EDI are subject to a \$10 per invoice expense offset. Attn: Invoice Entry PO Box 8251 Mason, OH 45040 | Macy's requires that all invoices be EDI transmitted. All paper invoices are subjected to a \$10.00 charge. Attn: Invoice Entry PO Box 8251 Mason, OH 45040 | <u>MMG ONLY</u> denise.rolon@macys.com |
| <u>VENDOR STANDARDS QUESTIONS</u> | Email vendorstandards@macys.com OR call the Ask An Analyst line between 1-4 pm EST, Monday - Friday at 513-782-1401 | Email vendorstandards@macys.com OR call the Ask An Analyst line between 1-4 pm EST, Monday - Friday at 513-782-1401 | Email vendorstandards@macys.com OR call the Ask An Analyst line between 1-4 pm EST, Monday - Friday at 513-782-1401 |
| <u>DISPUTES REGARDING INVOICE PAYMENT, E.G., SHORTAGES</u> | All requests for research/repayment of deductions or non-payment of invoices must be submitted via macysnet APForms. All inquires must include a full proof of delivery with final destination STREET address and invoice copy(s). | All requests for research/repayment of deductions or non-payment of invoices must be submitted via macysnet APForms. All inquires must include a full proof of delivery with final destination STREET address and invoice copy(s). | <u>MMG ONLY</u> denise.rolon@macys.com |
| <u>DISPUTES REGARDING EXPENSE OFFSETS</u> | All requests for research/repayment of deductions must be submitted via macysnet APForms. Use the Expense Offset Dispute APForm. | All requests for research/repayment of deductions must be submitted via macysnet APForms. Use the Expense Offset Dispute APForm. | All requests for research/repayment of deductions must be submitted via macysnet APForms. Use the MMG Dispute APForm. |
| <u>RETURNS - CALL TAGS FOR UNAUTHORIZED RETURNS</u> | Call Tag Department 626-855-4068 CRC_calltag@macys.com | Call Tag Department 626-855-4068 CRC_calltag@macys.com | Call Tag Department 626-855-4068 CRC_calltag@macys.com |
| <u>RETURNS</u> | All requests for research/repayment of Return claims must be submitted via macysnet APForms. Use the appropriate RTV APForm. | All requests for research/repayment of Return claims must be submitted via macysnet APForms. Use the appropriate RTV APForm. | All requests for research/repayment of Return claims must be submitted via macysnet APForms. Use the appropriate RTV APForm. |

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| <u>ADVERTISING</u> | All requests for research/repayment of Advertising claims must be submitted via macysnet APForms. MMN.Finance@macys.com | All requests for research/repayment of Advertising claims must be submitted via macysnet APForms. Mary Lynch mary.x.lynch@bloomingdales.com Khem Arjune-Ramhulas khem.arjune.ramhulas@bloomingdales.com 212-893-2272 | N/A |
| <u>CONSTRUCTION CHARGES</u> | Karren Vickers Capital Control 513-579-7055 | Karren Vickers Capital Control 513-579-7055 | N/A |
| <u>VISUAL</u> | VisualMerchandising@macys.com | Mohan Sookram 212-705-5824 | N/A |
| <u>MASTERFILE, e.g. change of check address</u> | Vendor Info Updates: Macy's Accounts Payable Attn: Vendor Masterfile Control Office hvvendor@macys.com PO Box 8251 Mason, OH 45040 vendorchanges@macysnet.com | Vendor Info Updates: Macy's Accounts Payable Attn: Vendor Masterfile Control Office hvvendor@macys.com PO Box 8251 Mason, OH 45040 vendorchanges@macysnet.com | Vendor Info Updates: Macy's Accounts Payable Attn: Vendor Masterfile Control Office hvvendor@macys.com PO Box 8251 Mason, OH 45040 vendorchanges@macysnet.com |
| <u>DEMO SALARY</u> | All requests for research/repayment of Demo claims must be submitted via macysnet APForms. Ann-Marie Cook PO Box 8251 Mason, OH 45040 P: 513-579-7205 F: 513-782-1838 | All requests for research/repayment of Demo claims must be submitted via macysnet APForms. Ann-Marie Cook PO Box 8251 Mason, OH 45040 P: 513-579-7205 F: 513-782-1838 | All requests for research/repayment of Demo claims must be submitted via macysnet APForms. Ann-Marie Cook PO Box 8251 Mason, OH 45040 P: 513-579-7205 F: 513-782-1838 |
| <u>ASN SHIP NOTICE SET-UP</u> | Attn: EDI Department financialec@macys.com P: 513-782-1222 | Attn: EDI Department financialec@macys.com P: 513-782-1222 | Attn: EDI Department financialec@macys.com P: 513-782-1222 |
| <u>EXPENSE PAYABLES</u> | Attn: Expense Payables expensepayable@macys.com PO Box 8214 Mason, OH 45040 P: 513-782-3000 F: 513-782-3001 | Attn: Expense Payables expensepayable@macys.com PO Box 8214 Mason, OH 45040 P: 513-782-3000 F: 513-782-3001 | Attn: Expense Payables expensepayable@macys.com PO Box 8214 Mason, OH 45040 P: 513-782-3000 F: 513-782-3001 |

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| <u>FREIGHT ROUTING</u> | Transportation Office shippingops@macys.com | Transportation Office shippingops@macys.com | Transportation Office shippingops@macys.com |
| <u>PRGX FREIGHT AUDITS</u> | Lauren LeRoux Phone: 770-779-3278 Lauren.LeRoux@prgx.com Michelle Smith Phone: 717-701-5351 Michelled.Smith@prgx.com | Lauren LeRoux Phone: 770-779-3278 Lauren.LeRoux@prgx.com Michelle Smith Phone: 717-701-5351 Michelled.Smith@prgx.com | N/A |
| <u>ALL OTHER PRGX AUDITS</u> | Melissa Pitts P: 770-779-6312 Melissa.pitts@prgx.com | Melissa Pitts P: 770-779-6312 Melissa.pitts@prgx.com | N/A |
| <u>MIO</u> | All requests for research/repayment of Unordered Expense Offsets must be submitted via macysnet APForms. Non-APForm related questions should be sent to unorderedmerch@macys.com | All requests for BLOOMINGDALE'S Unordered Expense Offsets should be submitted via email directly to MIO.REQUESTS@bloomingdales.com | MMG ONLY denise.rolon@macys.com |
| <u>VENDOR DIRECT PROGRAM</u> | Macys_V2C_Ops@macys.com | Macys_V2C_Ops@macys.com | NA |

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| Macy's/Bloomingdales Furniture Workroom and RTV Contacts: | | | |
| <u>City of Industry, CA</u> | Oscar Rodriguez Oscar.S.Rodriguez@macys.com Phone: 626-855-4191 | | |
| <u>Tomball, TX</u> | Nicholas Alli Nicholas.Alli@macys.com Phone: 281-803-6609 | | |
| <u>Miami, FL</u> | Claudia Verona Claudia.Verona@macys.com Phone: 786-894-7710 | | |
| <u>Minooka, IL</u> | Michael Rodriguez Michael.Rodriguez@macys.com Phone: 815-521-3741 | | |
| <u>Raritan, NJ</u> | Ralph Cavallo Ralph.Cavallo@macys.com Phone: 732-691-3362 | | |
| <u>Stone Mountain, GA</u> | Andrew Chisolm Andre.Chisolm@macys.com Phone: 770-908-4661 | | |
| <u>Tukwila, WA</u> | Christopher Jones Christopher.J.Jones@macys.com Phone: 206-575-6048 | | |