

# Macy's, Inc. x UL WERCSmart

Beauty Vendor Requirement

**Hazardous Materials Determination Update**



# Summary of Changes

(Vs. Updated Materials published 7/2022)

<b>Slide 4:</b> Macy's, Inc. Commitment to the Environment	Revised language, updated to align with our Corporate Mission.
<b>Slide 9:</b> Vendor Requirements	Added evergreen language referring to 90-day onboarding requirement.
Deletion of 3 outdated slides from prior version regarding Key Milestone Dates and Kick-off Webinar information	Outdated slides referenced past deadlines from initial program launch and included expired links to Kick-off webinars (no longer available)
<b>Slide 12:</b> Macy's, Inc and UL WERCSmart: Program Overview + Resources	Addition of Slide including evergreen Program Overview Video link, Steps to Account Creation / Access Login, and Support Materials
<b>Slide 13:</b> UL WERCSmart Key Information	Addition of WERCSmart Supplier Onboarding Guide
<b>Slide 15:</b> UL WERCSmart Partnership: FAQ cont'd	Revision to point of contact for Bloomingdales vendors. Removed information regarding the expired Kick-off Webinar.
All FAQ	Removed reference to prior deadlines/dates at time of launch

# Macy's, Inc. / UL WercSmart **Launch**

- Macy's, Inc. Commitment to the Environment
- Macy's, Inc. x UL WERCSmart Partnership Overview
- UL WERCSmart Vendor Partnership
- Registration Includes
  - Beauty Hazmat Determination
  - Vendor Requirements
  - Vendor Guidelines
- Program Overview and Resources
- WERCSmart Key Information
- FAQ

# Macy's, Inc. Commitment to the Environment...

At Macy's, Inc. we believe people and the planet can thrive together. Aligned with our corporate mission, we are embedding sustainability across our global value chain and operations, caring for the people who make our products and managing our environmental impact. This enables us to curate and create more sustainable products for our customers, while minimizing the impacts of our products and supporting responsible sourcing across our supply chain.

We proactively and continually engage with our stakeholders on issues that span the breadth of our operations – this includes transparency, product responsibility and supply chain management, energy management, diversity, equity and inclusion and building resilient communities.

Macy's, Inc. is committed to **minimizing the environmental impacts** across our operations and supply chain and seeks to responsibly manage the resources we consume and the waste we produce across our fleet of stores and logistics network.

We know our vendor partners share in our commitment to reducing our impact on the environment...

# Macy's, Inc. x UL WERCSmart Partnership

Macy's, Inc. is committed to improving and streamlining its **waste disposal practices**; as part of this initiative, we entered a partnership with UL WERCSmart to help us manage and track how to appropriately dispose of the waste associated with our beauty assortment. The UL platform provides a single source for the critical data necessary for compliance.

The WERCSmart program serves as a secure **confidential platform** where vendors can safely disclose information about their products allowing UL to provide proper disposal handling direction. Vendor product formulation data provided by sku enables WERCSmart to provide **compliance direction** based on local, state and federal regulations.

Colleagues will no longer need to independently determine the appropriate disposal method for Beauty related waste. Using the UL ItemScan application, colleagues will scan the item and the ItemScan will provide the appropriate product disposal method for their specific geographic location.

Vendors are **required to register** and upload their product catalog to the platform by deadline.

# UL WERCSSmart **Vendor Partnership**

## **The partnership provides...**

- ✓ Product validation for environmental compliance in U.S.
- ✓ Single registration for compliance data delivery to multiple US retailers
- ✓ Repository to manage and maintain product information (i.e. a product database)
- ✓ Reporting capability for analysis and updates of product data
- ✓ Tracking updates for applicable retailers (monitoring function)
- ✓ Sustainability foundational data

# Registration includes

## Suppliers have free access to the following reports (for their products) upon registration:

- Battery-Containing Products
- California Proposition 65
- Chemicals of Concern
- Eligible to Obsolete
- Kit Registrations
- Kits Containing a Registration
- Pesticide Registrations
- Product Types Registered
- Registration Updates Not Submitted
- UPC and Retailer (All)
- UPC and Retailer (Single Registration)
- UPC Duplication
- UPC's to Retailer via Item Sync
- Waste Classification Summary
- Suspended Registrations
- Subscription Product Types
- Volatile Organic Compounds (VOC)

## Suppliers also have access to several additional reports upon submitting a new product:

- ✓ International GHS SDS Creation available in Multiple Languages
- ✓ Product Development Regulatory Report
- ✓ Transportation Classification
- ✓ Critical List Analysis/ Inventory Status Report
- ✓ TCLP Calculation
- ✓ Transportation Classification +
- ✓ Assessment Summary Report
- ✓ VOC Restriction

# Beauty Hazmat Determination

Product hazardous waste status must be determined for reasons such as shipping and proper disposal – due to the Department of Transportation (shipping regulations), the Environmental Protection Agency, and/or other regulatory agencies:

- Is it ignitable? Corrosive? Reactive? Toxic?
- Does it have alcohol as an ingredient?
- Does it have metals or chemicals in it? Or a regulated substance?
- Is it electronic? Does it contain a rechargeable battery or have a cord?

With regulations varying state by state, the UL WERC Smart platform will help Macy's and our vendor partners ensure that materials are handled in compliance with regulations, regardless of regulatory entity.

# Vendor Requirements

Effective **immediately**, all vendors are required to register with UL WERCSmart. **Any new Vendors to complete registration within the first 90 days of launching with Macy's.**

## CATEGORIES:

- **Skincare:** Cleansers, Eye Creams, Face Masks, Moisturizers, Face Lotions, Serums, Toners, Exfoliants, Oils, etc.
- **Makeup:** Foundation, Eye Shadow, Eye Liner, all Brow Product, Mascara, Lashes, Blush, Highlighters, Bronzers, Face Powders, Lip Products (Lipsticks, Glosses, Oils etc.)
- **Bath & Body:** Lotions, Creams, Exfoliants & Scrubs, Milks, Shower Gels, Shower Washes, Oils, Bath Bombs and Fizzies, Bath Salts, Soaps, etc.
- **Suncare:** all products applied to skin to protect against the harmful effect of the sun's ultraviolet rays including the following products: Lotions, Creams, Gels, Sprays, Lip Balms, Hair Tonics, etc.
- **Haircare:** Shampoo, Conditioner, Hair Oil, Serum, Hair Color, Hair Wax and Gel, etc.
- **Fragrances (Non-Juice):** Scented Lotions / Scented Powders / Scented Creams, all Non-Liquid ancillaries
- **All Other Categories:** Nail Care products, Candles, GWP's, PWP's, Samples, Supplements, Ingestibles, CBD products and all Battery containing products and products that include batteries in the packaging, any Aerosol product that contains compressed gas or propellant (hair sprays, setting sprays, etc.).

# Vendor Requirements (cont'd)

## **Category Exclusions – not required to register with UL WERCSmart:**

- Fragrances (Juices only / liquid perfume) do not need to be registered, as this entire category will be disposed of as Hazardous Waste.
  - However, scented lotions, scented powders and scented creams must be registered.
- Any Gift Set that includes Fragrances (Juicy only / liquid perfume) does not need to be registered, even if the set includes an ancillary-non liquid product within the gift set.
- Cosmetics Bags and Makeup Brushes do not need to be registered as long as they are not part of a set (or GWP) that includes cosmetics product or fragrance non-juice product that are determined as hazardous.
- Products with an electrical plug do not need to be registered, as this entire category will be disposed of as Hazardous Waste.

# Vendor Guidelines

- Vendors MUST follow the Registration requirements.
- Vendors MUST **maintain** their full in-scope product catalog on the UL WERCSmart platform
  - All new Macy's products should be updated prior to shipment of initial order.
- Gift Sets - Guidelines
  - Fragrance (Juice) Gift Sets do **not** need to be registered (even if the set includes an ancillary-non liquid product within the gift set), as the item will be disposed of as Hazardous Waste.
  - Non-Fragrance Gift Sets MUST be registered except for excluded categories (i.e. Makeup Brush sets)
- GWPs / PWPs and Sampling: SKUs must be registered in the WERCSmart platform
- All battery products MUST be registered.
  - Any product with an electrical plug does not need to be registered as the product will be disposed of as Hazardous Waste. If a product includes a battery (either in product or in packaging), it must be registered to determine the appropriate disposal method.

# Macy's, Inc and UL WERCSSmart: Program Overview + Resources

Updated as of Fall 2024: [UL WERCSSmart + Macy's, Inc. Program Overview Video](#)

## How to Get Started:

- **Brands New to WERCSSmart:** 1) View the brief Program Overview Video 2) Click [here](#) to create an Account 3) Review the Supplier Onboarding Resources on WERCSSmart site.
  - Once registered, the UL Solutions team will reach out directly via email to support each new supplier
- **Existing WERCSSmart Brands:** please log in to your WERCSSmart [Account](#) to ensure all in-scope products sold at Macy's, Inc. are accounted for by adding UPCs to new or existing registrations within your account.

For help with adding a UPC and/or Retailer to an existing product registration: please review this [UL Support Article](#).

# UL WERCSSmart **Key Information**

- Establish a **WERCSSmart account** and begin the product registration process: <https://ulwercsmart.com/>
- **Download the [WERCSSmart eBook – Supplier Onboarding Guide](#)**
- **Submit a Ticket:** Click the below link to submit a ticket to the WERCSSmart supplier team:
  - <https://wercsmart.freshdesk.com/support/tickets/new>
- **Helpline:** 877-642-6753

# UL WERCSSmart Partnership: **FAQ**

- **For the Macy's Conscious Beauty Program - what is the process for the review of 3<sup>rd</sup> Party Sustainability Certifications?**
  - Please work with the sustainability team as a first step in the review process (buyer can facilitate meeting). The UL WERCSSmart platform provides compliance information for Hazardous Waste Disposal, not 3<sup>rd</sup> party Sustainability Certifications.
- **Is this a Beauty only program?**
  - Macy's, Inc. launched with Beauty but will roll out to other Families of Business (as appropriate).
- **Is there a cost to vendor partners to participate?**
  - Yes. Please see the provided document for the **Subscription Price list** for further details; refer to the Macy's, Inc. Suppliers Price List.
- **How much time will it take to enter our product catalog?**
  - This will vary by vendor – it is CRITICAL to get started: 1) review the vendor materials 2) set up additional training time with UL WERCSSmart if needed and 3) enter all SKUs with UPC plus check digit as soon as possible. We recognize that the initial registration period will be time consuming – but once initial registration is completed, the time commitment will decrease.
- **How much workload is associated with the program?**
  - Vendors must register and maintain their product catalog. Vendors should be prepared to upload 100% product formulations upon registration. Click [here](#) for more information (WERCSSmart Supplier Onboarding Resource Guide)
- **Is the UL WERCSSmart partnership outlined on Macysnet.com?**
  - Yes. This vendor requirement for the Beauty Division is posted on Macysnet.com and included in on-boarding information for new vendors.

# UL WERCSSmart Partnership: **FAQ** cont'd

- **Who do we contact if we have a question regarding how to register and / or how to upload products?**
  - Please contact UL WERCSSmart directly: <https://wercsmart.freshdesk.com/support/home>
- **Who do we contact if we have a question concerning Macy's requirements?**
  - For Macy's vendors, please contact the Beauty Business Office: [Beautybusinessoffice@macys.com](mailto:Beautybusinessoffice@macys.com)
  - For Bloomingdales vendors, please contact your Bloomingdales Buyer.
- **Do we need to inform Retailer when we have completed the registration and when all products are uploaded?**
  - No. UL WERCSSmart will keep Macy's & Bloomingdales informed on vendor status / progress.
- **Is it required to upload an SDS Sheet to complete the registration?**
  - No. As an exception, for Macy's, Inc. vendor partners, you may enter the product label, if an SDS Sheet is not available. If the product is accessible to another intended recipient in the future, then an SDS may be required at that time. If an SDS sheet already exists, it would be the preferred option.
- **Will UL review the product catalog as it is entered, prior to completion of registration?**
  - UL will begin their review of the vendor's registration data at the point the vendor has completed the check out and payment information is provided.
  - If any errors are identified by the UL review team, vendors will need to immediately resolve those errors.

# UL WERCSSmart Partnership: **FAQ** cont'd

- **How do we know if an error has been identified on our product?**
  - If there are questions from the Regulatory Assessment team about the data or documentation you've provided, the registration will be suspended. The primary contact on this account will receive an email notifying them of the issue. In your WERCSSmart account, this will be identified by the *Needs Your Attention* status. Also, check the *My Message* area to see what registrations may have been suspended. The Alert area on the Home Page will also give you a preliminary notification of a Suspension occurring.
  - To correct, please immediately click *Update* (Actions option), correct the specified registration information and resubmit for a revised Assessment.
- **What are the most common reasons a product is rejected?**
  - Many times, these issues can be addressed with a simple update to the data. Products may also be suspended because they do not have a proper name (ex “xt12345” or “perfume”).
- **How can we minimize the risk of our registration being suspended or rejected for a Product Name?**
  - Use the same name you use when listing your product on Mcom or Bcom or if brand is not offered online, then the same product name that is on the vendor packaging.
- **What are UL's payment Terms?**
  - Macy's Vendor Partners will have 60 days to pay invoices, provided that they select **Wire transfer** at checkout. If Vendor Partner has not remitted payment **within** the 60 days, the registration will be canceled, and the data will be wiped from the system and not available to Macy's, Inc.

# UL WERCSSmart Partnership: FAQ cont'd

## ○ How do we apply for the 60-day deferment?

- If you would like to take advantage of the 60-day deferment (available for Macy's, Inc. Vendor Partners), please ensure you have selected both the "Single Retailer" subscription option as well as the appropriate count and type of products you need.
- Then you will need to select "Wire Transfer" upon checkout.
- Within 24 hours of selecting "Wire Transfer" a Freshdesk ticket **MUST** be submitted with the Subject Title: **Deferred Payment Request**.

## ○ How is the 60-day deferment applied?

- This deferment is applied to the account rather than the individual product, therefore it is recommended that you determine how large your total subscription will need to be, including Macy's, Inc. Phase 2 category products, before selecting "Wire Transfer" upon checkout. If you need to increase your product count at a later date, a second ticket will need to be submitted through Freshdesk to extend the deferment.

## ○ Do we have to pay by Wire Transfer after the deferment has been applied?

- No, once the deferment has been applied, you can choose to pay by another method at any time within the 60 days. If payment has **not** been made in full by 60 days these products will be removed from the WERCSSmart database, and a new registration will need to be entered for these products.

Thank you...