



November 25, 2014

Vendor Partners:

As covered in our recent Open House and Webinars, we have accumulated questions related to our Omnichannel Single View Inventory initiative. Please call 513-782-1805 with any additional EDI related questions and 513-782-1409 for more general questions.

GENERAL QUESTIONS

QUESTION: Are the actual shipping locations changing?

ANSWER: No, only the location numbers are changing. The physical ship-to does not.

QUESTION: If separate terms have been in place by division e.g. freight and damage allowance, will they change?

ANSWER: The terms will be the same going forward by primary channel.

QUESTION: Do you foresee fulfillment orders aligned with same INDC dates as stores?

ANSWER: This will depend on the needs of the business and may vary by category and merchant group.

QUESTION: Will Macy's stores/macys.com and Bloomingdale's stores/bloomingdales.com be planned together?

ANSWER: It depends on the needs of the business and may vary by category and merchant group.

QUESTION: Do our pack size configurations need to be congruent between fulfillment and stores?

ANSWER: No, but offered size ranges must be the same.

QUESTION: Will vendor partners be required to print retail price on the ticket for both stores and fulfillment merchandise?

ANSWER: This standard is changing beginning February 2015. Retail will be required on all applicable families of business for all merchandise in all channels (see Vendor Standards Appendix B for Price Marking Exceptions). This supports cross channel pricing, returns, etc.

QUESTION: Is RFID required for fulfillment orders?

ANSWER: As we focus on Macy's and Bloomingdales as individual brands and we blur the lines between channels, requirements evolve. We expect to begin requiring RFID tags on all merchandise in targeted departments beginning February 2015.

QUESTION: Will the way I route shipments change?

ANSWER: No, use macysnet.com and the Routing Guide. The division selected on macysnet shipping will correspond to the division on the purchase order.

QUESTION: Is Bloomingdale's Outlet involved?

ANSWER: No.

QUESTION: If we have one sales representative for Macy's/macys.com and one for Bloomingdale's/bloomingdales.com, will that meet your requirement?

ANSWER: Yes.

QUESTION: Can we ship POCC to the fulfillment centers?

ANSWER: No.

QUESTION: Will margin deductions e.g. quarterly agreements continue to come from each division?

ANSWER: Deductions for gross margin assistance will be taken in the division in which they were negotiated for 2014. Starting in February 2015 they will appear in either Macy's or Bloomingdale's only.

QUESTION: Are fulfillment sales all reported under location 129? Or just V2C reported here? What about store sales for .com fulfillment?

ANSWER: Today location 129 reflects only fulfillment sales that are filled in stores. Going forward, all non-store sales will be reflected in location 129.

QUESTION: Is location 129 a physical shipping location?

ANSWER: No.

EDI QUESTIONS

QUESTION: Are we required to update our EDI version e.g. move from 4030 to 5010?

ANSWER: No.

QUESTION: Will there be any changes to the vendor's TPIDs with the EDI 810? Are we allowed to keep an alternate TPID if we have one today?

ANSWER: Vendors' TPIDs will not change. Vendors who currently have an alternate TPID can continue to maintain that ID.

QUESTION: Is there a change to the TPID for fine jewelry and silver vendors?

ANSWER: No. The purchase orders for these families of business currently come out of Macy's/Bloomingdale's location 129 (as opposed to macys.com/bloomigndales.com). This will not change. ASN's should continue to be transmitted to the originating TPID.

QUESTION: Will there be an EDI code to identify fulfillment orders other than location numbers?

ANSWER: No. However, individual purchase orders will be separate by channel i.e. will not be mixed on the same order for stores and fulfillment centers.

QUESTION: We currently send the EDI 856 document to the 6113310271 hotbox. Can we continue going forward?

ANSWER: Yes. However, macys.com/bloomingdales.com hotboxes should never be used for purchase orders originating from Macy's/Bloomingdale's.

QUESTION: Can we test prior to December 8, 2014

ANSWER: Yes, please contact the EDI Technology Office (513-782-1222, financialec@macys.com) to make arrangements.

QUESTION: When will fulfillment sales be reflected in the Macy's or Bloomindale's EDI 852 document?

ANSWER: The last sales feed for old divisions will be week 1 February 2015. The first sales feed for new divisions will be February week 2.

QUESTION: We do not have true EDI. Your purchase orders come to us through a 3rd party provider. Will the TPID updates be done by Macy's with my 3rd party so that we see no difference on the purchase orders we

receive?

ANSWER: No. Partner with your 3rd party provider to set up their systems.

QUESTION: Will the fulfillment orders continue to come through with N1 and DC numbers?

ANSWER: Fulfillment orders are determined by the location number in the SDQ segment. Please see the notifications to determine location numbers. The N1 segments are in the ASN and invoice transactions transmitted FROM the vendor. The N1, ST qualifier should be the 2 character alpha code as defined by the Store to DC Listings. The N1, BY qualifier should be the numeric location that corresponds to the SDQ from the purchase order.

QUESTION: Will stores and fulfillment locations generate on same purchase order?

ANSWER: No.

QUESTION: Will vendors still receive purchase orders after December 8, 2014 from a fulfillment TPID i.e. TPID 6113310079 or 6113310088?

ANSWER: Yes, for purchase orders with InDC dates prior to February 2, 2015. Vendors need to have locations active in both old and new TPID for a period of time to allow all transactions to clear.

QUESTION: What if we have open orders under the former TPID's do we continue to ship under those ID's or will they be cross referenced?

ANSWER: Use the purchase order as the guide. Transmit all EDI transactions using the TPID on each purchase order.

QUESTION: Are there changes to the format of the carton labels?

ANSWER: No changes to the format. Please be sure to use the appropriate location numbers transmitted on your purchase order.

QUESTION: When purchase orders are generated under the same TPID will the invoices still be separated by channel?

ANSWER: Invoices should be transmitted from the vendor under the same TPID as the purchase order. Please see Macy's Vendor Standards for invoicing requirements e.g. one invoice per selling location per purchase order per bill of lading.

QUESTION: Does the Bulk & Release process change?

ANSWER: No.

QUESTION: From where will the EDI 852 Sales/On-hand document come?

ANSWER: The EDI 852 will come from TPID 6113310071 for Macy's/macys.com and 6113310072 for Bloomingdales/bloomingdales.com. The last sales feed for old divisions will be week 1 February 2015.

VENDOR DIRECT TO CONSUMER (V2C)/DROP SHIP QUESTIONS

QUESTION: Does the mapping change for V2C vs. stores e.g. DTM qualifiers in 850?

ANSWER: Vendors must set up segments, qualifiers, etc. unique to V2C in 71. Please see EDI guidelines on macysnet.com for more detail.

QUESTION: Will V2C and store/warehouse EDI 850 transmissions come in the same EDI envelope?

ANSWER: V2C purchase orders transmit hourly while store/warehouse purchase orders transmit much less frequently. However, there is some possibility of both types of orders being transmitted in the same envelope.

QUESTION: Are there examples of the EDI 850 for fulfillment? We would like to see the differences between V2C and fulfillment centers.

ANSWER: Mapping guides are available on macysnet. If you need further clarification, please contact EDI Technology Office (513-782-1222, financialec@macys.com).

QUESTION: Will we continue to see DS in the BEG02 segment for V2C?

ANSWER: Yes. EDI segment mapping will not change.